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Commissioner for Patents P.O. BOX 1450 Alexandria, VA 22313-1450	(703) 872-9306	

<b>FROM:</b>	Bernard L. Kleinke, Esq.
<b>RE:</b>	U.S. Application No.: 10/717,052
<b>FILE NO.</b>	8591-110
<b>DATE:</b>	May 8, 2005

<b>DESCRIPTION OF DOCUMENT, COMMENT OR SPECIAL INSTRUCTIONS:</b>
Status Request
NUMBER OF PAGES SENT: <u>3</u> (including cover sheet)

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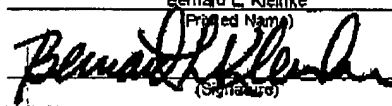
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MAY 31 2005

Atty. Dkt. No. 8591-110

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Giraldin, et al.  
Title: QUEUE MANAGEMENT SYSTEM AND METHOD  
Appl. No.: 10/717,052  
Filing Date: November 18, 2003  
Examiner: Not yet assigned  
Art Unit: 2632

<b>CERTIFICATE OF MAILING BY FACSIMILE</b>
Date of Deposit: <u>5/31/05</u>
I hereby certify that this correspondence is being re-transmitted on the date indicated above to the United States Patent and Trademark Office, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 at telephone No. 703-872-8306.
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STATUS REQUEST

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Sir:

On November 18, 2003, an application was filed with the United States Patent and Trademark Office. To date, we have not received communication regarding the examination of the subject patent application.

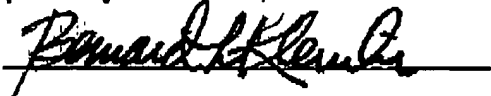
Please provide a status of this application to the undersigned.

Date: May 27, 2005

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Respectfully submitted,

By: 

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Atty. Dkt. No. 8591-110

**AUTHORIZATION TO PAY AND PETITION FOR THE  
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